Financial Services Service Plan 2012/13

		Action Plan			C
Action Code	ACTION	Description (Target, Outcome, Critical Success Factors and Environmental Impacts)	Due Date	Lead Officer	If the action impacts on another service in terms of support/input, please specify below:

Prosperity

12-	Production of 2011/12 (IFRS) compliant annual accounts including changes in the 2011 Code.	Target: Produce 2011/12accounts in line with statutory timescales Outcome: Unqualified external audit report Critical Success Factors: Availability of key staff resources, corporate input in a timely manner Environmental Impacts: None Identified	30 June 2012 and 30 September 2012	Head of Financial Support Services (FSS) / Accountancy Manager	All Heads of service to meet deadlines in line with the closure of accounts process and respond to requests for information in a timely fashion
12-	Implementation of financial system upgrades.	Target: Achieve system upgrades in line with the implementation planOutcome: Continued control of the Council's finances and provision offinancial information in line with statutory (S151) requirementsCritical Success Factors: Availability of key accountancy resources,IT staff input and external consultancy supportEnvironmental Impacts: None Identified	systems substantially updated and tested by October 2012 with a live date by 31 March 2013	Accountancy Manager	IT resources available to support the process. Training needed for staff across the authority.
12-	Accountancy support for the Revenues and Benefits shared service	Target: provide accounting information in line with the shared serviceand external reporting requirementsOutcome:unqualified accounts for partner organisations, timelymanagement information to BoardCritical Success Factors: availability of key accountancy resourcesand agreement of funding arrangements between partner organisationsEnvironmental Impacts: None Identified	monthly management information. Year end accounts in line with statutory reporting (June and Sept 2012)	Principal Accountant	Head of Revenues and Benefits, Chief Finance Officers of Partner organisations. Head of Finance SBC.
12-	Support for Rural Development Project in Council's role as accountable body	Target: Meet financial objectives Outcome: Funding stream secured Critical Success Factors: Availability of staff resources and support processes Environmental Impacts: TBA	31 March 2013	Principal Accountant	Accountancy role is in support of the Rural Development Project being led by the Customer and Community Services Team
12-	Procurement action	Target: XXX Outcome: XXX Critical Success Factors: XXX Environmental Impacts: XXX			
12-	Performance action	Target: XXX Outcome: XXX Critical Success Factors: XXX Environmental Impacts: XXX			

Strapline:

Corporate Priority:

12-	Target: XXX Outcome: XXX Critical Success Factors: XXX Environmental Impacts: XXX	
12-	Target: XXX Outcome: XXX Critical Success Factors: XXX Environmental Impacts: XXX	
12-	Target: XXX Outcome: XXX Critical Success Factors: XXX Environmental Impacts: XXX	

Connections		
	Resources	

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s the Funding agreed for external support

ral A £5k income stream to Accountancy Services is anticipated from the overall administration income m available to the Council